

Media Release

For Immediate Release

20 August 2020

Chong Hing Bank Detects Unauthorised Mobile App Download Websites

Chong Hing Bank wishes to alert members of the public to three unauthorised mobile App download websites with the website addresses as follows:

"<https://apkpure.ai/chong-hing-bank-mobile-app>",

"<https://apkpure.ai/chong-hing-jetco-pay>" and

"<https://apkpure.ai/%e5%89%b5%e8%88%88%e6%b5%81%e5%8b%95%e7%90%86%e8%b2%a1>".

The download function of these websites works similar to App Store/ Google Play. Chong Hing Bank hereby clarifies that it has no connection with the websites involved.

The Bank has reported the case to the Hong Kong Monetary Authority. Besides, the Bank has also reported the case to the Hong Kong Police Force for further investigation.

Anyone who has provided personal information to or has conducted any transactions through the above-mentioned websites and / or the Bank's Mobile App downloaded / installed from the above-mentioned websites should contact the Bank's Customer Services Hotline at (852) 3768 6888 and any local police station or the Cyber Security and Technology Crime Bureau of the Hong Kong Police Force at (852) 3660 7315 / 2860 2057.

Chong Hing Bank wishes to alert members of the public that they should never download and / or install Chong Hing Bank's Mobile App from the above-mentioned websites. Customers are reminded to visit official App Store / Google Play and search for "Chong Hing Bank" to download the Bank's Mobile App for free and do not install applications on mobile device from mistrusted sources. For the security information of the Bank's Internet Banking, please browse <http://www.chbank.com/en/personal/service-channels/internet-banking/security/index.shtml>.

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