

Media Release

For Immediate Release

14 September 2020

Chong Hing Bank Aberdeen Branch Temporarily Closed

Chong Hing Bank announced the temporary closure of its Aberdeen Branch (including ATM) at 166-168 Aberdeen Main Road, Aberdeen, from today (14 September) until further notice, as a branch staff member has been tested positive for COVID-19 on 13 September (Sunday). The concerned staff was last on duty in the branch on 11 September (Friday). All staff at the branch are confirmed to have been wearing masks while on duty and have their temperature taken on a daily basis, as required by the Bank. The Bank will inform customers who have been in close contact with the concerned staff recently.

The Bank received confirmation of the concerned staff's positive test result on 13 September (Sunday). Other branch staff members at the affected branch have been notified immediately, and will stay at the Government's quarantine centre for 14 days and undergo virus testing. Thorough cleaning and disinfection has been carried out at the branch this morning. The Bank will closely monitor the health situation of staff members and will provide all necessary support.

The health of its employees and customers is the Bank's top priority. All branches have implemented temperature screening, hand sanitiser is available for customers, and all individuals are required to wear masks when entering the branch area. The Bank will continue to monitor the developments of the COVID-19 situation, and will consider initiating further precautionary measures.

During the service suspension period of the Aberdeen Branch, customers may consider visiting Causeway Bay Branch at the following address:

Causeway Bay Branch

Address: 488 Jaffe Road, Causeway Bay, Hong Kong

Telephone: (852) 3768 6290

Customers are advised to use Chong Hing "Mobile Banking", "Internet Banking" or "Phone Banking" to carry out the necessary banking transactions. For details, please visit www.chbank.com or call the Bank's Customer Services Hotline at (852) 3768 6888.

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