

Media Release

For Immediate Release

7 February 2022

**Temporary Service Suspension of Private Banking Centre
at Chong Hing Bank Centre, Central**

Chong Hing Bank announced that a staff member who works at 3/F, Chong Hing Bank Centre, 24 Des Voeux Road Central has been preliminarily tested positive for COVID-19. In order to safeguard the health and safety of customers and staff members, the services of the Private Banking Centre located on the same floor will be temporarily suspended from tomorrow (8 February) until further notice.

The concerned staff member is a back office staff whose work does not involve contacting customers. The staff member was last in the office on 4 February (Friday) and is confirmed to have been wearing mask during work hours. The staff member has not been to any other office areas of Chong Hing Bank since close of business on 4 February.

After the Bank was informed of the test result by the concerned staff member this afternoon, all staff members working on the same floor have been informed to be tested for COVID-19 as soon as possible. Deep cleaning and disinfection for the entire floor and all the lifts were completed today. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank's office areas and branches. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

The Safe Deposit Box Services located on the same floor as the Private Banking Centre will remain in service by appointment. Customers who would like to access their safe deposit box may contact Chong Hing Bank's Hong Kong Main Branch by calling (852) 3868 7374 (service hours: 9:00 am to 4:00 pm Monday to Friday, and 9:00 am to 12:00 noon on Saturday).

- End -

For media enquiries, please contact:
Ms Edith Chan
Corporate Communications Department
Chong Hing Bank
Tel: (852) 3768 1177
Email: edithchan@chbank.com