

Media Release

For Immediate Release

18 February 2022

### **Temporary Service Suspension of Chong Hing Securities Central Securities Centre**

Chong Hing Bank announced that the services of the Chong Hing Securities Central Securities Centre (the “Securities Centre”) will be temporarily suspended from 18 February 2022 (Friday) until further notice, in order to safeguard the health and safety of customers and staff members. A staff member of the Securities Centre has been preliminarily tested positive for COVID-19.

The concerned staff member is responsible for customer services at the Securities Centre. The staff last reported for duty at the Securities Centre on 10 February (Thursday) and is confirmed to have been wearing mask during work hours.

The concerned staff member is currently in isolation at home. All staff members working at the Securities Centre have been informed to be tested for COVID-19. Deep cleaning and disinfection will be conducted shortly. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank’s office areas and branches. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

Customers may call the dealing hotline (852) 3768 9111, or place instructions via the i-Web services or CHS APP. For details, please visit [www.chsec.com.hk](http://www.chsec.com.hk) or contact the Chong Hing Securities Hotline at (852) 3768 9888 / 3768 9818.

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