

Media Release

For Immediate Release

22 February 2022

**Temporary Service Suspension of Chong Hing Bank Shun Lee Estate Branch
and Chong Hing Securities Shun Lee Estate Securities Centre**

Chong Hing Bank announced that the services (including ATM) of its Shun Lee Estate Branch (the “Branch”) and the Chong Hing Securities Shun Lee Estate Securities Centre (the “Securities Centre”) will be temporarily suspended from 23 February 2022 (Wednesday) until further notice, in order to safeguard the health and safety of customers and staff members. A staff member of the Branch took a COVID-19 rapid test today and the result was preliminary positive.

The concerned staff member is responsible for branch operations. The staff member last reported for duty on 17 February (Thursday) and is confirmed to have been wearing mask during work hours.

The concerned staff member is currently in isolation at home. All staff members working at the Branch and the Securities Centre have been informed to be tested for COVID-19. Deep cleaning and disinfection are completed today. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank’s office areas and branches. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

During the service suspension period of the Branch, customers may contact the following branch for banking services (including appointment for Safe Deposit Box services of the Branch):

Branch Name	Tak Tin Estate Branch
Branch Address	No. 207, Tak Tin Plaza, Tak Tin Estate, Lam Tin, Kln
Branch Telephone	(852) 3768 6470
Service Hours	9:00 am to 4:00 pm Monday to Friday, and 9:00 am to 12:00 noon on Saturday

Customers are also advised to use Chong Hing “Mobile Banking”, “Internet Banking” or “Phone Banking” to carry out banking transactions. For details, please visit www.chbank.com or contact the Bank’s Customer Services Hotline at (852) 3768 6888.

Customers may call the dealing hotline (852) 3768 9111, or place instructions via the i-Web services or CHS APP. For details, please visit www.chsec.com.hk or contact the Chong Hing Securities Hotline at (852) 3768 9888 / 3768 9818.

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