



5 October 2023

## **Chong Hing Bank Detects Fraudulent Mobile App Download Websites and Mobile Apps**

Chong Hing Bank would like to alert members of the public to the fraudulent “Chong Hing Corporate Mobile Banking (HK)” mobile app download websites and mobile apps as follows:

[hxxps://apk\[.\]support/app/com\[.\]chbank\[.\]cibs](https://apk[.]support/app/com[.]chbank[.]cibs)

[hxxps://apkdl\[.\]net/en/com\[.\]chbank\[.\]cibs](https://apkdl[.]net/en/com[.]chbank[.]cibs)

Chong Hing Bank hereby clarifies that it has no connection with the websites involved. The Bank has reported the case to the Hong Kong Police Force and the Hong Kong Monetary Authority.

Anyone who has provided personal information to or has conducted any transactions through the above-mentioned websites and/or the Bank’s mobile apps downloaded/installed from the above-mentioned websites should contact the Bank’s Customer Services Hotline at (852) 3768 6888 and the Police.

Chong Hing Bank wishes to alert members of the public that they should not download and/or install Chong Hing Bank’s mobile apps from the above-mentioned websites. Customers should only download the Bank’s mobile apps through the official channels, which are App Store, Google Play and Chong Hing Bank’s official website [www.chbank.com](http://www.chbank.com) and do not install applications on mobile device from unreliable sources. For the security information of the Bank’s internet banking, please browse

<https://www.chbank.com/en/personal/service-channels/internet-banking/security/index.shtml>.

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