



All personal data provided to us in your reporting (if any) will be kept in strict confidence and only be used and disclosed to the necessary persons/authorities for the purposes of or directly related to handling of whistleblowing cases. We will process such personal data in accordance with any applicable laws and our policies in relation to privacy and personal data protection.

Anyone who suspects that one or more issues that constitute organisational malpractice or misconduct behavior which have been/are being perpetrated should report the issue(s) to:

*Code of Conduct Officer
Chong Hing Bank Limited
Unit 2501, Tower Two, Enterprise Square Five,
38 Wang Chiu Road, Kowloon Bay,
Kowloon, Hong Kong (Attn: Confidential - WB)*

If the subject of whistleblowing is the Code of Conduct Officer or if the use of the above reporting channel is not appropriate, you can report the issue(s) to:

*Chief Auditor / Head of Internal Audit Division
Chong Hing Bank Limited
Unit 06, 9/F, FTLife Tower,
18 Sheung Yuet Road, Kowloon Bay
Kowloon, Hong Kong (Attn: Confidential - WB)*